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SEWAGE TREATMENT PLANT HOMEOWNER MAINTENANCE INSTRUCTIONS

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Congratulations on your new Sewage Treatment Plant! The installation at your property is now complete, so please take note of the following important information.

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The sewage treatment plant is secured through a legal agreement which means that the system will need to be maintained for 90 years from the point of installation to ensure a reduction of nutrients (nitrogen and phosphorus) making their way to the Norfolk Broads.



Know your system

Your sewage is treated by a GRAF One2Clean Package Treatment Plant which reduces Total Phosphorus to 1.6mg/l and Total Nitrogen to 7.9mg/l. The system relies on bacteria to provide this high level of treatment.



Your responsibilities

You are responsible for ensuring that the system performs as designed. This means ensuring that all mechanical and electrical components are operational, that the system is regularly serviced and that the system is desludged at appropriate intervals. Please use bacteria friendly cleaning products throughout your property to ensure the extended health of the system. We recommend Bio-D who make excellent bacteria and environmentally friendly cleaning products available in many retail outlets and online.

bio^D



Exclusions

Under no circumstances should the materials listed below be allowed to enter the treatment plant. Of particular importance is bleach which kills off the bacteria which treat the phosphorus and nitrogen. The failure of the system could result in enforcement action being taken.

- Chemicals
- Bleach
- Disinfectants
- Toilet blocks
- Drain cleaner
- Cleaning agents
- Adhesive plasters
- Condoms
- Panty liners/sanitary towels
- Cotton buds and face wipes
- Wet wipes
- Nappies
- Razorblades
- Medication
- Paints
- Paintbrush cleaner
- Paint thinner
- Wallpaper paste
- Cement water
- Engine oil
- Plant protection products
- Pesticides
- Oily waste
- Frying fat
- Cooking oil
- Food leftovers
- Corks
- Textiles
- Cat litter
- Cigarette ends
- Ash





Maintenance regime

To ensure that the treatment plant is operating as designed, the property owner is required to ensure that the system is on at all times, to service the system annually and to de-sludge (empty) the system when it reaches 90% full, or as notified by your service agent.



Checks

Outside of the annual service, you can do your part for the performance of the treatment system by checking the power light is always on, checking the air vent is clear and dealing with any drain blockages.



Contact

If the property is to be unoccupied for over a month please let us or your service provider know. This will help to ensure the plant does not fail when the property is re-occupied. Do not turn off the plant under any circumstances unless instructed to by us or a service provider.

Ensure this booklet is passed onto any future owner of the property so that they can provide us with their contact details. This will ensure you will no longer receive emails from us and you will be removed from our database.

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