

## **Survey**

I am pleased to confirm that our surveyor is due to visit your property on (insert date) between approx (insert time frame)

A separate email will be sent to you via a company called Docu-Sign, please look out for this email as you will need to sign this to allow the survey to proceed. The Docu-Sign form will be valid for 48 hours and unfortunately if we do not receive it back within that time then we will be unable to attend your property and the slot will be allocated to someone else. Please ensure that someone is at home, as this is an ideal opportunity to ask any further questions that you may have about the installation and location of the new sewage treatment plant

The majority of the survey will be carried out outside, however the surveyor will also want to have sight of your consumer unit (fuse board) to ensure that it meets with current regulations.

Please note the following important points about the surveyors visit

1. Please provide parking for one vehicle
2. Please ensure pets and children remain in a safe place, given that there are likely to be open inspections chambers during the visit.
3. Please ensure drain inspection covers are visible and not covered with plant pots etc.
4. Please ensure that your septic tank lids or covers are accessible and the area has been cleared of weeds or undergrowth.
5. Please note our surveyor has multiple appointments during the day, and therefore has a set time to be with you. Therefore, please read through the frequently asked questions on our website, [www.nationalriversconsortium.com/faqs](http://www.nationalriversconsortium.com/faqs) prior to his visit, and speak to our team in the office if you have any further questions.
6. The survey requires specific information which is submitted to the local planning authority and therefore it is important that you are available to answer any questions the surveyor will need to ask.
7. The surveyor will explain if and how the installation could be undertaken once the survey has been completed.
8. The surveyor will not be able to give timescales of when the installation can take place, please contact our office for this information once the survey has been completed.

If you have any questions then please let us know, otherwise we look forward to seeing you on the above date.

Yours sincerely

**Darren Wood**  
Development Manager